



SAFETY MEASURES

TOP OBERGURGL-HOCHGURGL LIFTS AND SKI AREA

COVID safety is our top priority for your skiing holiday in Obergurgl-Hochgurgl. Top Quality Skiing 2.0 means taking all appropriate safety and protection measures – from your accommodation, lifts, ski school and ski area to gastronomy. Here are all our measures and recommendations at a glance.

FACE COVERINGS

Please always carry a face mask that can cover your nose and mouth, and wear it in all public areas where people may gather and where a safe distance of 1m between yourself and others cannot be maintained. Face coverings must always be worn in confined spaces or indoors. **Face coverings are compulsory in the following areas:**

- At the mountain lift ski pass counters
- In mountain lifts, including the boarding and exit areas, access areas, all indoor spaces and for the duration of lift rides
- When using magic carpets (in the practice area)
- In mountain restaurants, cafés, etc. although you won't have to wear your face mask when seated at a table
- In public toilet facilities
- On all public transport including the ski buses and at bus stops

SKI LIFTS

Since the regulations applying to cable cars, chairlifts and drag lifts are the same as for public transport, face coverings are mandatory. In addition, measures taken in the access areas combined with the high capacity of lift facilities allows us to avoid crowds in these areas. Furthermore, cabins, lifts and stations are regularly disinfected and ventilated. We recommend opening the windows of gondola cabins so that they are well ventilated during lift rides.

→ **Ski pass counters**

Face coverings must be worn at all ski pass counters and in the waiting areas. Keep a distance of at least 1m between yourself and others.

→ **Lift waiting areas**

Face coverings must be worn in all lift waiting areas. Keep a distance of at least 1m between yourself and others.

→ **Toilet facilities**

Face coverings must be worn on the way to and while using the public toilet facilities. Keep a distance of at least 1m between yourself and others. Sanitisers are provided in all toilet facilities.

RESTAURANTS IN THE SKI AREA

While visiting restaurants you will find all tables are properly spaced apart and/or separated by means of partitions.

- Please also wear a mask and maintain a minimum distance of 1m from anyone who is not in your travel group when entering the restaurant, going to or leaving your table, and when you visit the toilet facilities. You are, however, not required to wear a face covering when sitting at your table.
- In the self-service buffet areas you must wear a face mask, and eating or drinking in the buffet area is strictly prohibited.
- Our food and drinks menus are also available digitally. You can access them online via our website or order through the QR codes in the restaurants.

SKI SCHOOLS

Together with the Austrian Ski Instructors' Association, the ski schools in the Ötztal have put in place safety measures for snow sports lessons:

→ **SAFE DISTANCING**

Face coverings are mandatory wherever the 1m safe distance cannot be maintained – including in outside areas.

→ **FACE COVERINGS**

Face coverings must be worn in all indoor spaces. In the children's and beginner's area, parents and ski instructors are also required to wear masks.

→ **SANITISER**

Sanitisers are available in all indoor areas, and surfaces are carefully cleaned and disinfected several times a day.

→ **BOOKING**

In order to avoid overcrowding, we recommend that you book your classes/one-to-one lessons either prior to arrival or through reception.

→ **CANCELLATIONS**

This year, the ski schools are offering flexible cancellation conditions.

SPORTS SHOPS

As well as maintaining a safe distance of 1m where possible, **face coverings must be worn** in all shops and service areas.

SKI RENTAL/DEPOTS

Wearing a mask is also mandatory in our ski rental and ski depot, again maintaining a safe distance of at least 1m between yourself and other people. Our ski storage facilities and rental equipment are thoroughly cleaned and disinfected before and after each use.

SKI BUSES

As with all public transport, face coverings must be worn in the ski buses and at the ski bus stops.

EVENTS

Due to current legal parameters and restrictions, events cannot be staged this winter. Nevertheless, we will provide stylish entertainment with a musical concept featuring selected DJs and live bands.

HYGIENE

Please observe general hygiene rules and recommendations, and wash your hands regularly. Plenty of sanitiser dispensers are available.

**Please note the safety dos and don'ts, and follow our employees' instructions.
Help us protect you and others with forbearance and caution.**